

The Nebraska Public Health Laboratory (NPHL) at UNMC is providing transport of COVID-19 specimens to its testing location in Omaha, Nebraska. Please call Client Services at 402-559-2440 or toll free at 866-290-1406 to determine the best means possible for your site to transport specimens to NPHL. Client Services will arrange for courier pickup utilizing our current Regional Pathology Services courier network and may recommend holding specimen(s) overnight or until the next business day, in a refrigerator or freezer until a courier can arrive for pickup. If distance is problematic or if ground shipping is not sufficient, consider shipping via FedEx Priority Shipping (NOT First Overnight), following shipping regulations for UN 3373 Biological Substance, Category B, for delivery to NPHL Client Services – to arrange call 402.559.9444 or email [kstiles@unmc.edu](mailto:kstiles@unmc.edu). If an urgent pickup is required and FedEx shipping is not an option, Client Services will ask that you exhaust your own resources to get the specimens to one of the pick-up locations listed below.

### **HUB INSTRUCTIONS**

Have this information ready when you call

1. Current reference lab, RPS has a regional courier network in place with Pathology Services, Physicians Lab, CHI, and Methodist.
2. Order testing via NUIrt, print NUIrt req/batch list, bag sample up with appropriate paperwork, clearly indicating the sample for NPHL Lab.
3. Clinic hours to help prioritize pickup urgency
4. Caller Information
  - a. Name:
  - b. Phone Number:
  - c. Quantity:
  - d. Delivery address:

If the pickup is urgent or if your reference lab is not part of the courier network. NPHL client services will attempt to get a route add-on pick up with one of our three courier vendors. If this option is not feasible we will ask your team to drive the sample to a hub location below.

- **Great Plains Health:**
  - 601 West Leota, North Platte, NE 69101
  - 308-696-7450
  - M-F Pickup 2045; Sat/Sun Pickup 1600
- **Kearney Regional Medical Center:**
  - 804 22<sup>nd</sup> Ave, Kearney, NE 68845
  - 308-455-3790
  - M-F Pickup 0830, 1430, 1800; Sat/Sun Pickup 0900, 1830
- **Beatrice Community Hospital:**
  - 4800 Hospital Pkwy, Beatrice, NE 68310
  - 402-223-7331
  - M-F Pickup 1300, 1600; Sat/Sun Pickup 1300
- **Bellevue Medical Center:**
  - 2500 Bellevue Medical Center Dr, Bellevue, Ne 68123
  - 402-763-3000
  - M-Sun Pickup 1100, 1400
- **Faith Regional Medical Center:**
  - 2700 W. Norfolk Ave, Norfolk, NE 68702
  - 402-644-7528
  - M-F Pickup 1530; Sat/Sun Pickup 0800
- **Regional Pathology Services North Patient Service Center**
  - 4911 N. 26<sup>th</sup> Street, Suite 108, Lincoln, NE 68521
  - 531-530-1129
  - M-F Pickup 1030, 1430, 1545, 1845, 2130
- **Bryan Hospital in Lincoln**
- **Antelope Memorial Hospital in Neligh**
  - Couriers at 3:00pm M-S and 9:30am on Sunday
  - Staffed 7:30m-5:00pm M-F and 6:00am-11:30am S/S
  - Notify lab when specimen is coming by calling 402-887-6257
  - Deliver to lab using east clinic entrance door

- **Fillmore County Hospital in Geneva**
  - Couriers at 10:00am and 4:30pm M-F
  - Staffed 8:00am-5:00pm M-F
  - Notify lab when specimen is coming by calling 402-759-4568
  - Lab staff will provide drop-off instructions
- **Memorial Health System in Seward**
  - Courier at 5:00pm M-F and 12:00pm on S/S
  - Staffed 6:00am-8:30pm M-F and 6:00am-2:00pm S/S
  - Notify lab when specimen is coming by calling 402-646-4606
  - Deliver to front door (or use buzzer if the door is locked) and notify hospital staff that they have a specimen for lab

**For specimen requirements and stabilities, please refer to the following:**

- Regional Pathology Services COV19:  
<https://www.testmenu.com/nebraska/Tests/1035206>
- Nebraska Public Health Laboratory NCOVSC:  
[http://nphl.org/testing\\_results.cfm?testlink=90](http://nphl.org/testing_results.cfm?testlink=90)